



ZAVALA COUNTY VETERANS SERVICE OFFICE ZCVSO

PABLO AGUILLON 830-374-3810 OR 830-854-7090

VA HEALTH ENROLLMENT CLAIM INSTRUCTIONS

_____ *Call the ZCVSO to schedule an appointment and make arrangements to pick up claim forms package and to fax the applications to VA facility clinic of your choice.*

_____ Call Telecare **(888-686-6350)** if you're not sure if you are already register or enrolled.

If not enrolled: Do the following

Fill out all personal information on the following forms and bring them to your appointment. They will be fax to VA facility clinic Audie L Murphy VA Hospital or Kerrville VA clinic.

Please note it is asking for Last Year's Annual Income Gross and Deductible Expenses

_____ **VA Form 10-10 EZ**

For Initial Enrollment if you are not register with Telecare

Copy or print an extra of page 2 to include additional children and only fill out that portion

Copy DD214

Copy of Health Insurance Cards

_____ **VA Form 10-10 EZR**

If Telecare informed you, you are registered, but have not been seen for more than a year or need to report changes on your income status, VA Form is needed with

Copy Health Insurance cards

If you are transfer to a Nurse to be assign to a physician: You would be ask

What VA facility would you like?

What are your medical needs?

What medications are your taking?

➤ *OPTIONAL* Download VA forms directly from these website www.va.gov

PLEASE NOTE: IF WE DO NOT HAVE ALL PERTINENT ITEMS LISTED ABOVE THIS WILL DELAY A DECISION ON YOUR CLAIM BY THE VA. THEY WILL SEND YOU LETTERS REQUESTING ADDITIONAL INFORMATION. **IF NOT RECEIVED:** YOUR CLAIM WILL BE DECIDED BUT THE RESULTS MAY NOT BE IN YOUR FAVOR.